

TEMPUS TLOAA Conference

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Creating a Quality Assurance Agency in Higher Education & Research

1. Agency's principle traits
2. Agency's mission
3. Stakeholders' agreement and engagement
4. Agency's values
5. Dialogue with stakeholders
6. Methodology
7. External evaluation
8. Agency's outputs
9. Feedback mechanisms
10. Agency's continuous improvement

1. Agency's principle traits

- institutions' adaptation to new social demands
- strengthening national policies
- institution's autonomy

2. Agency's mission

- independent
- supported by law

3. Stakeholders' agreement and engagement

- Ongoing dialogue

4. Values

transparency

fairness

impartiality

integrity

responsibility

accountability

confidentiality

listening

5. Dialogue with stakeholders

offices of Ministry of Higher Education

representatives of institutions' governance

student organizations

socio-economic representatives

internal agency members

6. Methodology

peer review

self-assessment

standards

evaluation procedures

review committee

documents and site visit

dialogue with evaluated entities

evaluation results and their publication

design

continuous development of evaluation

practices

7. External evaluation

- negotiation of procedures with stakeholders
- publication of procedures
- rigorous and consistent application of procedures
- transparent and periodic review of procedures

8. Agency's output

- adapted to all stakeholders

9. Feedback

- stakeholders
- review committee

10. Continuous improvement

- self assessment
- policies to ensure quality

*“Education is not preparation for
life; education is life itself”*

John Dewey

Thank you